
LOCAL STRATEGIC PARTNERSHIP BOARD

NOTICE AND AGENDA

For a meeting to be held on Thursday, 18 July 2024 at 10.00 am in the Penn Chamber, Three Rivers, Northway, Rickmansworth, 10.00 am.

*Joanne Wagstaffe, Chief Executive
Wednesday, 10 July 2024*

1. WELCOME AND INTRODUCTIONS

2. APOLOGIES FOR ABSENCE

3. MINUTES AND ACTIONS FROM THE PREVIOUS MEETING, NOT OTHERWISE ON THE AGENDA

(Pages 5
- 10)

4. ELECTION

Nomination and voting of:

- i) Chair
- ii) Vice Chair

5. HOT TOPICS

Open for contribution

6. HEALTH

- Health and Care Partnership
- Place Based Health Inequalities
- Healthy Hubs

7. CONNECTING THREE RIVERS

- LSP structure
- Connecting Three Rivers

8. FUTURE AGENDA ITEMS/THEMES

- LSP workplan

(Pages
11 - 22)

- Thriving Environment
- Terms of Reference

9. DATES FOR FUTURE MEETINGS

26 September 2023

12 December 2023

19 March 2024

General Enquiries: Please contact the Committee Team at
committeeteam@threerivers.gov.uk

Agenda Item 3

Local Strategic Partnership minutes – 20 March 2024

Councillor Sarah Nelmes, Three Rivers District Council (Chair)
Debbie Stone, Intensive Family Support Team
Elspeth Mackenzie, Thrive Homes
Phoebe Allsopp, Office of the Police and Crime Commissioner
Paraic McKenna, Hertfordshire County Council
Forogh Rahmani, Herts Growth Board
Tamara Valmas, Homegroup
Shirish Chauhan, Three Rivers Chamber of Commerce
Bob Jones, Watford & Three Rivers Trust (Vice-Chair)
Peter Cogan, Watford Community Housing
Emma Wright, Wenta
Danielle Levy, Herts Mind Network
Keith Harland, Herts Fire & Rescue Service
Andrew Palfreyman, Herts Constabulary
Enoch Kanagaraj, One Vision
Rebecca Young, Three Rivers District Council
Kimberley Grout, Three Rivers District Council
Councillor Steve Drury, Three Rivers District Council
Maria Kyriacou, Integrated Care Board
Caroline Smart, West Herts College
Shivani Dave, Three Rivers District Council
Michelle Wright, Three Rivers District Council
Anita Hibbs, Three Rivers District Council

The group introduced themselves individually.

Apologies for absence:

Lena Brooks, Jo Barrett, Stephen Boulton, Priti Patel, Miranda Gittos, Saffron Johnson, Margaret Gallagher

Minutes:

The minutes of the meeting held on 24 January 2024 were agreed.

Hot topics:

Shivani Dave, Partnerships Manager advised that as of the end of March 2024, the officers who usually cover the Healthy Hub will be moving into new roles. The team is currently recruiting for new staff. Officers from the Customer Service Centre are helping to cover the Healthy Hub in the meantime.

Bob Jones, Watford & Three Rivers Trust (W3RT) announced that ASCEND will formally cease to trade from the end of March 2024 as an independent entity,

however, it will continue to operate from 1 April 2024 as part of Watford & Three Rivers Trust.

Herts Growth Board

A presentation was delivered by Forough Rahmani, Herts Growth Board (HGB) covering the following topics:

- **HGB's Vision for Good Growth**
- **HGB Missions**
- **Principles for Oversight and Delivery of HGB Missions**
- **Proposed Oversight & Delivery Structure**
- **Key Progress to Date**
- **Next steps**
- **Areas for discussion**

Presentation to be inserted

Councillor Nelmes talked about how the council work with the film industry, explaining that one of the works the film office is doing is providing a platform, so that if a production wants a local caterer for example, they can find a local one instead of trying to find one in East London, and also shared some information on how the council work with local universities and further education colleges as well on creating modular apprenticeships for local young people.

The group discussed concerns around barriers to keeping local young people in local jobs in Hertfordshire, such as the lack of joined up nature of the planning system, the willingness of local authorities to deliver social, affordable homes and acknowledge the need for housing.

The Chair stated that housing is indeed an issue but the government's local authority housing fund money is there primarily to be used to help with the housing need for refugees arriving from Ukraine and Afghanistan, and the council try and use as much of this government funding as much as possible.

Forogh Rahmani talked about the challenges and impact on young people as a result of the economic downturn and cost of living crisis, in terms of housing, access to skills and recreational activities, and this is something that we need to be aware of, and for us to see what we can do across Hertfordshire to improve access for all young people.

Forogh advised that Herts Growth Board (HGB) have a Planning Resilience Programme across Hertfordshire, and part of it is about improving capability for planners and trying to attract more people in through apprenticeship and graduate routes and working with universities. HGB are looking at shared services opportunities and piloting something potentially.

In response to a question raised about Three Rivers Chamber of Commerce having done any work with the film office, Shirish Chauhan talked about the lack of public

transport between Rickmansworth and Tolpits Lane, explaining that roads are clogged up during busy times, and no cycle paths available, and the importance of local transport infrastructure to be able to contribute to the sustainability strategy.

Forogh agreed and stressed the importance of setting up a Transport for Herts Strategic Body.

Rebecca Young, Head of Strategy & Partnerships informed the group that the Sustainability Careers Fair is taking place at Watersmeet Theatre in Rickmansworth on 27 March 2027, and further information can be shared with board members.

Wenta

A presentation was delivered by Emma Wright, Wenta covering the following topics:

- **About Wenta**
- **Wenta Services**
- **Wenta Results**
- **Wenta Partners**
- **Wenta Client Insights**
- **Why Partner with Wenta**
- **Action Zero Green Grants**

Presentation to be inserted

In response to questions around funding, Emma Wright advised that a lot of Wenta's partners are funded, mainly through the UK Shared Prosperity Fund, some of those are privately funded programmes, and as Wenta are a social enterprise, they have their own income streams that feed back into support programmes. However, the partners also share resources and insights. Emma informed the group that the name Wenta is an acronym for Watford Enterprise Agency.

The closest outreach space for Wenta is in the Watford Business Centre.

Emma further explained that Wenta has worked with West Herts College in the past, and they also provide business advisors to schools and colleges if there is a request. Wenta promote their services by working with partners as much as possible, but also through word of mouth and via search engines and working with schools, colleges, local authorities and banks.

Wenta can also support refugees and asylum seekers who have been granted indefinite leave to remain and the ability to work in the UK, to help them start new businesses.

Shivani Dave offered to check with local secondary schools about Wenta services.

Three Rivers Chamber of Commerce

A presentation was delivered by Shirish Chauhan, Three Rivers Chamber of Commerce covering the following topics:

- **Three Rivers Chamber of Trade and Commerce**
 - **Formed in 1899**
 - **Serving the local business and trade community**
 - **Supporting, Advising & Connecting**
 - **Small Leadership Team of 4 Volunteers**
 - **Networking**
 - **Information**
 - **Support & Education**
- **Supporting, Advising, Connecting Local Businesses**
- **Events**
- **Challenges**
- **[Video content](#)**

Presentation to be inserted

The group was discussing business on the high street and Councillor Nelmes advised that vacancy figures for Rickmansworth High Street is lowest in Herts, the issue with high street sale is that a lot of the shops have moved to online sale.

It was suggested that perhaps events could be arranged to recruit new members in the Abbots Langley and South Oxhey area.

Shirish confirmed that this is on their agenda, to run events in other parts of Three Rivers.

Shivani Dave advised that there will be a Disability Confidence event happening for local businesses on 14 May 2024 at the Warner Brothers Studio. Shivani will share the flyer with board members when it is ready.

Watford and West Herts Chamber of Commerce

Saffron Johnson was unable to attend the meeting.

Donations platform

Lee Keogh delivered a presentation on the donations platform in a live demo.

Lee shared that work has been done on the platform to highlighting the 4 key aims of the Three Rivers Community Strategy to encourage people to donate into the Connecting Communities pot and the reasons why the donations are needed.

One of the key feedback items that was received was about what the fund was for and who is driving the fund, and in response to this a page was created with a photo of the Local Strategic Partnership Board advising the public that it is powered by the LSPB and administered by Watford & Three Rivers Trust and what the key mission is.

Case studies can be created on the blog now, where we can share stories of the impact the community funds have.

A suggestion was made to all to consider donating, and to share the information about the platform with friends and family.

Bob Jones advised that W3RT does not collect any fee, but there is small charge for each transaction.

Shivani Dave informed the group that to kick start the donations platform, there will be a community auction held for 6 weeks online between mid-May to June and invited the board members to offer items for the auction.

A request was made for an update from Herts Growth Board at a future LSPB meeting.

CHAIR

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Action Plan 2023-2025

Update

*Three Rivers
'a district of
connected
communities'*



Stable Economy



Support our residents through the cost of living crisis.

Action	Update
<p>Maintaining community support group meetings with local organisations in South Oxhey, Mill End and Abbots Langley, Chorleywood & Sarratt.</p>	<p>Two Abbots Langley, Bedmond, Kings Langley & Leavesden Voluntary & Community Group meetings held Forums with eight local organisations attending – key issues discussed included difficulty in finding volunteers and local issues with parks and open spaces.</p> <p>Two South Oxhey, Carpenders Park & Oxhey Hall Voluntary & Community Group Forums were held with 12 different organisations attending across the two meetings. Issues discussed included the impact of cost of living and the impact on local people and warm spaces.</p> <p>Two Voluntary & Community Group Forums for Chorleywood & Sarratt were held with 9 organisations attending. Key issues discussed included activities for individuals with learning disabilities, crime relating to incidences on the common and children’s mental health.</p> <p>Three Mill End and Maple Cross Voluntary & Community Group Forums took place with 10 organisations attending. Key issues discussed included cost of living, warm spaces, increase in mental health conditions and incidences of homelessness.</p>
<p>Developing new community support group meeting networks in Croxley and Rickmansworth.</p>	<p>Two Rickmansworth, Croxley and Eastbury Voluntary & Community Group Forums were held with 9 organisations attending. Key issues discussed included financial impact of cancelled events on local organisations and the difficulty in finding volunteers.</p>
<p>Distribution of Household Support Fund to local organisations to best support Three Rivers residents.</p>	<p>The Household Support Fund was allocated to partners operating in the district to distribute with their service users to support with food and fuel related costs.</p>

Stable Economy



Support our residents through the cost of living crisis.

Action	Update
That's a Wrap - 6 week cooking project, to cook healthy meals on a budget, reduce food waste, access local services	A proportion of the Household Support Fund was spent on the Food Box project, a new project where local organisations, including Schools, can refer households they are aware of to receive a box of fresh fruit and veg, once a month for 6 months. The boxes are accompanied with recipe cards which get increasingly complex as the months progress to build cookery skills, as well as providing participants with access to a nutritionist and online support.
Produce and disseminate a leaflet containing information on support available to residents	Cost of living updated leaflet produced & shared with local organisations to improve awareness of support available to residents.
Provide advice on where residents can access support	Thrive Homes promote access to financial wellbeing support for customers through quarterly newsletters, social media and on the website. Information guides have been shared with Thrive Homes customers including general energy saving tips and guides to help you heat your home efficiently.
Welcoming hubs to be jointly branded and locations coordinated through Support Group Meetings	Welcoming Hubs now have a consistent name across the district and promote the social benefits and opportunities of the hubs.

Stable Economy



Promoting local employment and volunteering opportunities

Action	Update
Hold 2 local Volunteers Fair to showcase local organisations and allow residents to explore opportunities	The Three Rivers Volunteer Fair was held in December 2023 at the Henderson Hub in Abbots Langley. The event involved 12 local voluntary and Community organisations hosting a stall to advertise and promote their services and volunteer opportunities. The event was attended by 36 residents
Promotion of local volunteering opportunities through Golden Volunteer platform	
Employer Supported Volunteering linking in with skills required by VCFSE	

Work with local businesses to upskill the local workforce

Action	Update
Identify local employment sector & skill requirement in partnership with local colleges	
Host generation event to support the growth of local retrofit and green skills sector & promote local employment opportunities	Three Rivers District Council worked with the Local Enterprise Partnership to host a sustainability careers event at Watersmeet Theatre which attracted 300 young people aged 16-18, 120 job seekers and 23 exhibitors. The event highlighted the array of career, work experience and training opportunities in the sustainability arena. Council pioneers' sustainability-focused careers fair Jobs and careers Three Rivers District Council
Local task group to identify businesses and develop relationships	
Identify and engage largest employers	

Safe and Well Communities



To empower residents to adopt healthier lifestyles

Action	Update
Host 2 community fairs to showcase local support services, providing free entertainment and activities for residents of all ages.	2 Community Fairs were held in Three Rivers, one in Leavesden Country Park and one in South Oxhey Leisure Centre. Both events had a range of different organisations including Prostate Cancer UK, Age UK, Hertfordshire Sport Partnership, Police & Fire Services, Rennie Grove Peace Hospice, NHS Teams, Citizen Advice Bureau attend and were well attended by local residents.
Coordinated approach to partnership events to ensure most benefit to attendees	The Partnership Bulletin is a fortnightly enewsletter produced by Three Rivers District Council for colleagues working at local organisations, to promote local initiatives and opportunities taking place that could be further shared by those receiving the information.
Identify and engage largest employers	Cancer awareness sessions were held in various formats to raise awareness of signs of cancer and inform residents of support available to them.

Adopt a place based approach to address health inequalities

Action	Update
To deliver a place based project to improve access for breast cancer screening	A project was developed to improve access to breast cancer screening appointments for residents living in South Oxhey. Due to changes in the breast cancer screening service, this project ended early and resource was redirected to lung cancer prevention

Safe and Well Communities



Adopt a place based approach to address health inequalities

Action	Update
Deliver football sessions to improve mental health and access to local services	Man On is a sports-based mental wellbeing programme designed to support men aged 18+ with their mental health through physical activity and a conversation café. Weekly football sessions of Man On were delivered in the area of Mill End by Watford Football Club CSE Trust in partnership with Three Rivers District Council. The programme brought together a group of men who share the same interest in sport to build positive relationships and support networks.
Address wider determinants of health inequalities through outdoor activity programme to improve wellbeing and access to local services	Project to reduce isolation and improve mental wellbeing held at Dig Deep in South Oxhey. The sessions delivered outdoor activities and skills development such as; construction of bush frames, making cold frames for seedlings, carving mallets, making bird boxes and feeders and upcycling. Attendees learnt skills in a supportive environment, engage with nature to improve wellbeing, and receive information on other services available to them in the local area. There were 10 sessions held in total with predominantly male participants.
To deliver a place based project to prevent development of lung cancer	Delivered and evaluated a project to offer a health and wellbeing survey to people living in South Oxhey registered as smokers with their GP. Patients were offered referral or signposting to a range of local services in relation to answers provided in the survey. 142 people completed the survey which resulted in 256 individual support requests made. 77% of people completing the survey requested signposting or referral to support.
Evaluation of 2023-24 projects and review of data to determine 24-25 direction	See above

Safe and Well Communities



Maintain and grow the work of the Community Safety Partnership

Action	Update
Delivery of the 2023-24 Community Safety Action Plan.	<p>Three Rivers Community Safety Partnership has continued to work together this year to bring to the district some exciting initiatives. An “Empower and Educate” event was held for year 6 students across the district to educate them on several topics to enable them to make informed choices as they transition to secondary school. A further event was held for parents and professionals. This preventative work saw over 200 school children gaining an understanding of real-life events. The event was incredibly successful and the feedback from schools has encourage future planning for further events to encourage informed choices in younger members of the community.</p> <p>Walk with A Cop is a partnership initiative designed to address residents’ personal safety concerns in Three Rivers. The aim of the Walk with A Cop is to highlight any areas in the district where people – particularly women and girls – feel vulnerable, so that local police and partners can take tangible steps to improve feelings of safety.</p> <p>Self defence classes were held in Rickmansworth for adult and teenage females. Multiple sessions were held over a 6-week period and all sessions were fully booked with repeat clients attending.</p> <p>A one-day training course delivered by the Change Project aimed to empower female professionals to work with perpetrators of domestic abuse within the family home. 30+ female professionals attended the day which involved role play and how to talk to a perpetrator to help them make positive changes for the good of the whole family.</p> <p>Colleagues from Thrive Homes Customer Relations and Income Teams have attended online training sessions run by Herts Policy on modern slavery, human trafficking and cuckooing. This training has then been rolled out to staff within relevant teams, with top level information shared with colleagues and customers to raise awareness.</p>

Safe and Well Communities



Maintain and grow the work of the Community Safety Partnership

Action	Update
ASB and waste reduction initiative in multiple locations highlighted by housing providers. To include local partners and health awareness.	The CSP organised a 'Big Clean Up' event in October to encourage residents to clear out their unwanted waste instead of leaving around the buildings. The event aimed to reduce anti-social behaviour and engage residents to raise awareness about breast cancer. Large skips arrived at key locations around the district and staff were on hand to provide information and support, and all skips were filled up by the end of each day.
Evaluation of 2023-24 projects and review of data to determine 24-25 direction	See above
Review Community Safety Strategic Assessment to develop priorities for 2024 - 24 based on trends	Completed
Production and delivery of action plan to respond to new priorities	Completed

Thriving Environment



Lead, enable and inspire our communities to reduce their carbon emissions and proactively offset carbon emissions

Action

Promotion of green energy installation and retrofit measures to increase public awareness

Update

Three Rivers District Council have supported 20+ low income and vulnerable households exposed to fuel poverty, through a strategic public-private partnership with EON , £495,000+ of funding to improve the energy efficiency of their homes.

Through the Home Energy Support Service we continue to support vulnerable residents ensuring they have access to the latest grants for energy savings measure and the provision of advice.

In partnership, Three Rivers District Council, Thrive Homes and Watford Community homes we supported the delivery of retrofit measure to 117 homes.

Energy efficiency improvements have resulted in 83% of Thrive Homes properties having an EPC rating of C or above, an increase of 8% on the previous year.

With our partner the National Energy Foundation A Retrofit One Stop Shop for able to pay households has been launched and over 70 free surveys have been implemented, and the project is moving to the next stage to overcome the barriers these households may incur in installing retrofit measures to their homes.

Thriving Environment



Support our communities to adapt to extreme weather

Action	Update
Establish a Wildfire Prevention Task group to mitigate risk of wildfires and develop campaigns to increase public awareness	Wildfire Prevention Task group was developed with representatives from Herts Fire and Rescue, Hertfordshire Constabulary and Three Rivers District Council. The group reviewed areas at risk from wildfire spreading, produced communications to remind the public of risks, and worked with local farmers to reduce their risk and develop a local response to any fires.
Provide a Severe Weather Emergency Protocol to provide humanitarian accommodation and support for rough sleepers to prevent anyone becoming unwell due to severe weather conditions	Ongoing
Develop and issue advice relating to cooling the home during extreme heat	Developed and published on Three Rivers District Council website and shared through Partnership Bulletin during heatwaves.
Distribute Warm in Winter bags during winter months to support older residents in accessing local services and keeping warm	The partnership delivered over 300 “Warm in Winter” bags to residents of Three Rivers over the age of 55. The bags are produced and provided for free by the charity Small Acts of Kindness.
Develop and issue advice on how to adapt the home in preparation of floods and what to do in the event of one	Developed and uploaded to Three Rivers District Council website

Belonging



Celebrate and create local culture that reflects our communities

Action	Timescale	Lead partnership / organisation
Develop and implement Craft and Culture events in Three Rivers reflective of the diverse cultures within our communities	Free “Craft and Culture” events were held throughout the year to celebrate the following; Eid, Easter, Windrush Day, Rosh Hashana, Diwali, Christmas (Portuguese and Romanian celebration). At these initiatives fact sheets were shared, and crafts relating specifically to the traditions of that celebration were led by council staff and produced with residents. Events were held in partnership with One Vision and Watford African and Caribbean Association to raise awareness of South Asian Heritage Month and Black History Month respectively. These events were free and held in community locations to improve accessibility for all residents.	

Support in the development of sustainable community hubs

Action	Update
Submit funding application to develop this area of work	Expression of interest was submitted to Big Lottery to develop sustainable community hubs, however this was unsuccessful. This area of work continues to develop through the Healthy Hubs and Community Group meetings to ensure an approach reflective of local need.

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